# Montgomery County Regional Public Water Authority 2015 Annual Drinking Water Quality Report

We're pleased to present to you this year's Annual Drinking Water Quality Report. This report is designed to inform you about the quality water and services we deliver to you every day. Our goal is to provide you with a safe and dependable supply of drinking water, and we want you to understand, and be involved in, the efforts we make to continually improve the water treatment process and protect our water resources.

# Where Does Our Drinking Water Come From?

The sources of drinking water (both tap water and bottled water) include rivers, lakes, streams, ponds, reservoirs, springs, and wells. Our source is surface water from Cedar Creek Reservoir.

#### How Safe Is The Source Of Our Drinking Water?

The Arkansas Department of Health has completed a Source Water Vulnerability Assessment for Montgomery County Regional PWS. The assessment summarizes the potential for contamination of our sources of drinking water and can be used as a basis for developing a source water protection plan. Based on the various criteria of the assessment, our water sources have been determined to have a medium susceptibility to contamination. You may request a summary of the Source Water Vulnerability Assessment from our office.

# What Contaminants Can Be In Our Drinking Water?

As water travels over the surface of the land or through the ground, it dissolves naturally occurring minerals and, in some cases, can pick up substances resulting from the presence of animals or from human activity. Contaminants that may be present in source water include: <a href="Microbial contaminants">Microbial contaminants</a> such as viruses and bacteria, which may come from sewage treatment plants, septic systems, agricultural livestock operations, and wildlife; <a href="Inorganic contaminants">Inorganic contaminants</a> such as salts and metals, which can be naturally occurring or result from urban storm water runoff, industrial or domestic wastewater discharges, oil and gas production, mining, or farming; <a href="Pesticides and herbicides">Pesticides and herbicides</a> which may come from a variety of sources such as agriculture, urban storm water runoff, and residential uses; <a href="Organic chemical contaminants">Organic chemical contaminants</a> including synthetic and volatile organic chemicals, which are byproducts of industrial processes and petroleum production, and can also come from gas stations, urban storm water runoff, and septic systems; <a href="Radioactive contaminants">Radioactive contaminants</a> which can be naturally occurring or be the result of oil and gas production and mining activities.

In order to assure tap water is safe to drink, EPA has regulations which limit the amount of certain contaminants in water provided by public water systems. Food and Drug Administration (FDA) regulations establish limits for contaminants in bottled water which must provide the same protection for public health.

#### Am I at Risk?

All drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that the water poses a health risk. However, some people may be more vulnerable to contaminants in drinking water than the general population. Immuno-compromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and infants can be particularly at risk from small amounts of contamination. These people should seek advice about drinking water from their health care providers. More information about contaminants and potential health effects can be obtained by calling the Environmental Protection Agency's Safe Drinking Water Hotline at 1-800-426-4791. In addition, EPA/CDC guidelines on appropriate means to lessen the risk of infection by microbiological contaminants are also available from the Safe Drinking Water Hotline.

# Lead and Drinking Water

If present, elevated levels of lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. We are responsible for providing high quality drinking water, but cannot control the variety of materials used in plumbing components. When your water has been sitting for several hours, you can minimize the potential for lead exposure by flushing your tap for 30 seconds to 2 minutes before using water for drinking or cooking. If you are concerned about lead in your water, you may wish to have your water tested. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available from the Safe Drinking Water Hotline or at http://www.epa.gov/safewater/lead.

### How Can I Learn More About Our Drinking Water?

If you have any questions about this report or concerning your water utility, please contact Bruce Carmack, Superintendent, at 870-867-2106. We want our valued customers to be informed about their water utility. If you want to learn more, please attend any of our regularly scheduled meetings. They are held on the second Thursday of each month at 6:00 PM at the Montgomery County Regional Water Treatment Facility.

#### **TEST RESULTS**

We routinely monitor for constituents in your drinking water according to Federal and State laws. The test results table shows the results of our monitoring for the period of January  $1^{st}$  to December  $31^{st}$ , 2015. In the table you might find terms and abbreviations you are not familiar with. To help you better understand these terms we've provided the following definitions:

**Action Level** - the concentration of a contaminant which, if exceeded, triggers treatment or other requirements which a water system must follow.

Maximum Contaminant Level (MCL) - the highest level of a contaminant that is allowed in drinking water. MCLs are set as close to the MCLGs as feasible using the best available treatment technology.

**Maximum Contaminant Level Goal (MCLG)** – unenforceable public health goal; the level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs allow for a margin of safety.

**Maximum Residual Disinfectant Level (MRDL)** - the highest level of a disinfectant allowed in drinking water. There is convincing evidence that addition of a disinfectant is necessary for control of microbial contaminants.

**Maximum Residual Disinfectant Level Goal (MRDLG)** - the level of a drinking water disinfectant below which there is no known or expected risk to health. MRDLGs do not reflect the benefits of the use of disinfectants to control microbial contaminants.

**Nephelometric Turbidity Unit (NTU)** – a unit of measurement for the clarity of water. Turbidity in excess of 5 NTU is just noticeable to the average person.

**Parts per billion (ppb)** - a unit of measurement for detected levels of contaminants in drinking water. One part per billion corresponds to one minute in 2,000 years, or a single penny in \$10,000,000.

**Parts per million (ppm)** – a unit of measurement for detected levels of contaminants in drinking water. One part per million corresponds to one minute in two years or a single penny in \$10,000.

MICROBIOLOGICAL CONTAMINANTS						
Contaminant	Violation Y/N	Level Detected	Unit	MCLG (Public Health Goal)	MCL (Allowable Level)	Major Sources in Drinking Water
Total Coliform Bacteria	N	None	Present	0	1 positive sample per month	Naturally present in the environment
			TURBI	DITY		
Contaminant	Violation Y/N	Level Detected	Unit	MCLG (Public Health Goal)	MCL (Allowable Level)	Major Sources in Drinking Water
Turbidity	N	Highest yearly sample result: 0.28  Lowest monthly % of samples meeting the turbidity limit: 100%	NTU	NA	Any measurement in excess of 1 NTU constitutes a violation  A value less than 95% of samples meeting the limit of 0.3 NTU, constitutes a violation	Soil runoff

 Turbidity is a measurement of the cloudiness of water. We monitor it because it is a good indicator of the effectiveness of our filtration system.

TOTAL ORGANIC CARBON					
DISINFECTION BY-PRODUCT PRECURSORS					
Contaminant  Violation Y/N  Actual TOC Removal Ratio  Required TOC Removal Ratio  Major Sources in Drinking Water					
Total Organic Carbons (TOC)		Average: 0.95 Range: 0.44 - 1.42	<u>≥</u> 1.0	Naturally occurring	

- The percentage of Total Organic Carbon (TOC) removal was routinely monitored in 2015, and all TOC removal requirements set by USEPA were not met.
- TOC has no health effects. However, Total Organic Carbon provides a medium for the formation of disinfection byproducts. These by-products include trihalomethanes (THMs) and haloacetic acids (HAAs). Drinking water containing
  these by-products in excess of the MCL may lead to adverse health effects, liver or kidney problems, or nervous system
  effects, and may lead to an increased risk of getting cancer.
- Inadequately treated water may contain disease-causing organisms. These organisms include bacteria, viruses, and parasites, which can cause symptoms such as nausea, cramps, diarrhea, and associated headaches.

REGULATED DISINFECTANTS							
Disinfectant	Violation Y/N	Level Detected	Unit	MRDLG (Public Health Goal)	MRDL (Allowable Level)	Major Sources in Drinking Water	
Chlorine	N	Average: 1.16	nnm	4	4	Water additive used to control	
Ciliotitie	IN	Range: 0.42 - 1.82	ppm	4	7	microbes	

BY-PRODUCTS OF DRINKING WATER DISINFECTION						
Contaminants	Violation Y/N	Level Detected	Unit	<b>MCLG</b> (Public Health Goal)	MCL (Allowable Level)	
HAA5 [Haloacetic Acids]	N	Highest Running 12 Month Average: 33 Range: 17.4 – 39.8	ppb	0	60	
TTHM [Total Trihalomethanes]	Y	Highest Running 12 Month Average: 80 Range: 52.2 - <b>106</b>	ppb	NA	80	
Chlorite	Y	Average: 758 Range: 144 - <b>1270</b>	ppb	800	1000	

- Some people who drink water containing Trihalomethanes over the MCL, over many years, may have an increased risk of getting cancer.
- Some infants and young children who drink water containing chlorite in excess of the MCL could experience nervous system effects. Similar effects may occur in fetuses of pregnant women who drink water containing chlorite in excess of the MCL. Some people may experience anemia.

UNREGULATED CONTAMINANTS						
Contaminants	Levels Detected	Unit	MCLG (Public Health Goal)	Major Sources in Drinking Water		
Chloroform	75.7	ppb	70			
Bromodichloromethane	21.7	ppb	0	By-products of drinking water disinfection		
Dibromochloromethane	5.36	ppb	60			

Unregulated contaminants are those for which EPA has not established drinking water standards. The purpose of
unregulated contaminant monitoring is to assist EPA in determining the occurrence of unregulated contaminants in drinking
water and whether future regulation is warranted. MCLs (Maximum Contaminant Levels) and MCLGs (Maximum
Contaminant Level Goals) have not been established for all unregulated contaminants.

VIOLATIONS - Charleston						
TYPE: By-Products	FROM:	TO:	CORRECTIVE ACTION:			
Exceeded the Maximum Contaminant Level (MCL) for the 12 month running annual average for Trihalomethanes ( <b>92 ppb, 87 ppb, and 81 ppb</b> respectively, in the winter, spring and fall quarters of 2015)	1/1/2015	9/30/2015	Reviewing disinfection procedures and working on a solution to lower the levels of disinfection by-products in the distribution system			
Required percentage of Total Organic Carbons removal not met	10/1/2015	12/31/2015	Currently working on a solution to lower the levels of Total Organic Carbons in the finished water			
Failure to maintain chlorite levels at less than 1000 ppb	6/1/2015	6/30/2015	Began monitoring of chlorite levels to the required state and federal levels set			

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